



Transforming Healthcare Delivery  
Through Communities

HUBbub, April 6, 2011  
3:00 – 3:30 p.m.

**Regenstrief Center**  
for **Healthcare Engineering**

# A growing field

- Healthcare delivery, healthcare engineering, healthcare systems research (etc.)
- The challenges we see
  - Right care, right patient, right time
  - Fragmentation, variation

# “We need a hub...”

- How can we create a better healthcare system?
  - ▣ Researchers/universities, professional organizations, research companies, QIOs, etc.
- Enable collaboration:
  - ▣ Aligning stakeholders (think vertical integration)
  - ▣ Multi-site trials and validation

# Toward a better healthcare system

- ◆ Online collaboration to transform healthcare delivery.
- ◆ Develop research and educational tools and materials in healthcare delivery.
- ◆ Provides a free and open place for researchers to share data sets, develop and pilot tools, and collaborate on projects.
- ◆ Provides a place for the outcomes of such projects to be disseminated to researchers, practitioners, and patients.

# How We Use Communities

- ◆ Some types of tools are not “**owned**”
  - May not be publicly available
  - Not the source of published work
- ◆ Tools and data are **secured** through HUB groups
  - Some research content is not public-facing
- ◆ Tools are not the results; they are the **method**
  - Results may be in the form of case studies, policy and practice recommendations, and to a lesser extent, research publications.
- ◆ Tools and data may have finite lifetimes

# How We Use Communities

- ◆ Data is often shared **across institutions**
  - Motivations
  - User agreements
- ◆ Community participants are diverse
  - ◆ Researchers and practitioners
  - ◆ Interplay of RQs and practice, policy
  - ◆ “Closing the Loop”

# Community Example 1: Preventing Hospital Readmissions

Researchers at multiple universities sharing

- ◆ Data from several hospital systems
  - ◆ De-identified data and secured on separate server
- ◆ Three tools for data exploration and visualization
  - ◆ Technical discussion with tool developers
- ◆ Data analysis plans
- ◆ Manuscripts in progress





# Challenges

- Few HUB resources...the Dropbox problem
  - Work in progress...by multiple parties
  - Not well-suited to HUB resources

*Reducing Preventable Hospital Readmissions*



- “Tools” are not really HUB resources
- Future HIPAA compliance
- No “push” of data from groups

# Community Example 2: Infusion Pump Informatics



## Healthcare systems sharing:

- ◆ Access to a tool that visually presents data
  - ◆ Data from “smart” medication infusion pumps
  - ◆ Compare my data to others
  - ◆ Ease of use
- ◆ Pharmacy medication profiles
- ◆ Participation in technical discussions
  - ◆ Wish list for tool improvements
- ◆ Best practices for patient safety

# Infusion Pump Informatics Community

## Infusion Pump Informatics

Overview Members Messages Wiki Resources Discussion Run

### About (private)

This group supports general users of the Infusion Pump Informatics system on CatalyzeCare.



What's in this group for you?

### The Wiki

The Wiki is where this group has a place for its private web pages. Currently, we have:

- [NEW! March 24, 2011 User Community Update Page](#)
- [2011 Conference Photos](#)
- [An overview of IPI](#)
- [A page of IPI user contacts](#)
- [A start of documentation about data handling](#)
- [AC's Notes from August 2010 meeting](#)

### Resources

Anyone can contribute resources to the group. Examples of our resources include:

- Tutorial [Video 1](#) and [Video 2](#)
- Information about past and upcoming IPI [user meetings](#)
- And more IPI-relevant documentation!

### Discussion

# IPI Community Resources

Overview Members Messages Wiki Resources Discussion Run

Resources 23 results

**IPI March Update**  
24 Mar 2011 Presentations Contributor(s): [Ann Christine Catlin](#)  
Presentation of the IPI system for discussion: data, analysis, new features, user support, outreach.  
<https://catalyzecare.org/resources/205>

**UW IPI Evaluation - March 2011**  
24 Mar 2011 Presentations Contributor(s): [Cindy Gaston](#)  
Review of phenylephrine infusion alerts and field limits compared to other institutions. Brief review of insulin infusion limit comparison and alerts.  
<https://catalyzecare.org/resources/204>

**Wishard Update**  
24 Mar 2011 Presentations Contributor(s): [Jim Young](#)  
<https://catalyzecare.org/resources/202>

**CHN Update**  
24 Mar 2011 Presentations Contributor(s): [Bill Malloy](#), [Daniel Degnan](#)  
<https://catalyzecare.org/resources/200>

**IPI March Update - RCHE**  
24 Mar 2011 Presentations Contributor(s): [Pamela Morris](#)  
RCHE slides IPI User Community Update  
<https://catalyzecare.org/resources/198>

**New Features for IPI System Administration Management and Control**  
23 Mar 2011 Other Materials Contributor(s): [Ann Christine Catlin](#), [Ruchith Fernando](#)  
This document describes the new "role-based" functionality of the IPI v3.0 system. Ruchith Fernando, Sudheera Fernando and Sahan Gamage  
<https://catalyzecare.org/resources/196>

**Community Health Network Alaris V9 Released Data Set 11-22-2010**  
18 Mar 2011 Publications Contributor(s): [Bill Malloy](#)

Sort by:  
  
Access level:

- Resources
- Other M
- Presenta
- Publicat
- Seminars

Start a con

Agendas and Minutes →

Institution Reports →

Development Updates →

Technical Documentation →

Data Sets →

# IPI Community Discussions

## Infusion Pump Informatics

[Overview](#)[Members](#)[Messages](#)[Wiki](#)[Resources](#)[Discussion](#)[Run](#)[+ New topic](#)

### Topic

### Replies

### Author

[Sticky: Infusion Pump Research Questions](#)

0

[Ken Musselman](#)[2011-01-13 09:42:54](#)[CQI data accross multiple hospitals](#)

2

[Bill Malloy](#)[2011-03-21 16:33:39](#)[Oncology medications](#)

3

[Cindy Gaston](#)[2011-03-07 21:37:49](#)[Comments on Hospital Information Template](#)

1

[Pamela Morris](#)[2011-01-08 18:09:27](#)[What Documentation is needed for IPI?](#)

5

[Pamela Morris](#)[2010-12-08 13:50:34](#)



# Community: Lessons Learned

- Ease of use is key
  - ▣ Audience is not necessarily technically savvy
  - ▣ Straightforward vocabulary
  - ▣ No code



```
* '''bold''', '!'' can be bold too'', and '! '''  
* 'italic'  
* ''''bold italic''''  
* __underline__  
* {{{monospace}}} or `monospace`  
* ~-strike-through~  
* ^superscript^  
* ,subscript,
```

# Community: Lessons Learned

- Need for compelling reason to access group
  - Tool access or data access
  - Key documentation
  - Access to tool developers (discussion board)
- ...And a reason to return
  - Not once-and-done
  - Use feedback, currency, fresh data, new members, and growth of diversity in membership



# Question 1

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# Question 2

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