



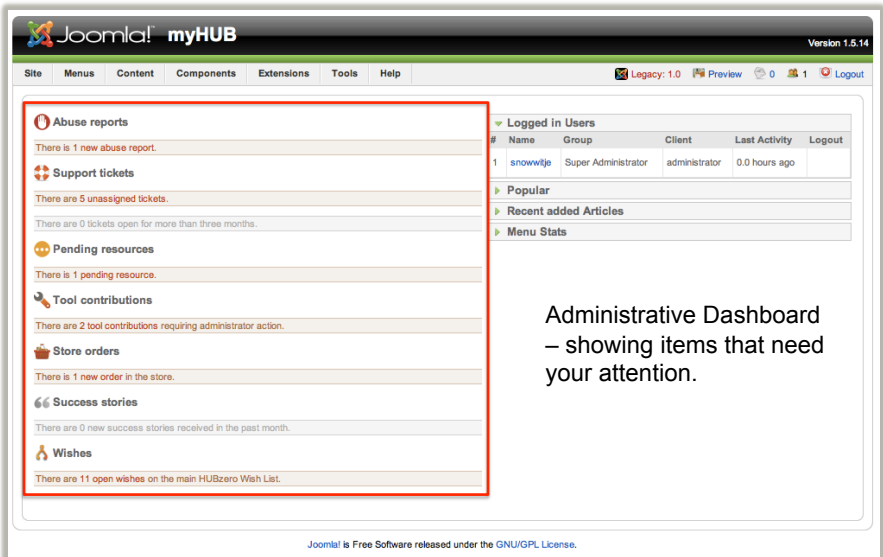
HUB Management

Managing Resources, Support Tickets, Abuse Reports etc.



Administrative Dashboard

<http://myhub.org/administrator>



Administrative Dashboard – showing items that need your attention.

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The screenshot shows the HUBzero Pending Resources dashboard. On the left, there are several notification cards: Abuse reports (1 new), Support tickets (5 unsigned), Pending resources (1 pending), Tool contributions (2 requiring action), Store orders (1 new), Success stories (0 new), and Wishes (11 open). A red box highlights the 'Pending resources' card, with a red arrow pointing to a 'Resource Manager' callout window. The callout window shows a table with one resource: ID 5, Title 'test', Status 'Pending', Access Level 'Public', License 'Downloads', Type 'Downloads', Children '1 View', and Tags '0 [+]'.

Follow the link to Resource Manager

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The screenshot shows the HUBzero Resource Manager interface. At the top, there is a 'Global Configuration' section with an 'Auto-approve' toggle set to 'No'. Below this is a toolbar with icons for Parameters, Add Child, Publish, Unpublish, New, Edit, and Delete. The 'Parameters' icon is circled in red. A table below shows a resource with ID 5 and Title 'test'. The 'test' title and the status icon are circled in red, with a red arrow pointing to a 'Resource: [Edit]' modal window. The modal window has several fields: Resource #, Title (test), Type (Downloads), Location, Alias, Time, Intro Text (test), Main Text (optional), Contributors (User ID, Role, Add), Publishing (Standalone, Status: Pending, Group: Select group, Access Level: Public, Change Creator: Do not change, Start Publishing: 2008-09-19 16:15:01, Finish Publishing: Never, Hits: 0). The 'Status: Pending' field is circled in red, with a red arrow pointing to a 'Save' button in the top right of the modal.

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HUB   Resource Published

myHUB

HOME RESOURCES MEMBERS ABOUT SUPPORT

Welcome to myHUB

Resources: All



Date	Type	Downloaded	Rating
20 Nov 2008	Tools	Downloaded: 100	5.0 RAVINGS
20 Nov 2008	Downloaded	Downloaded: 100	5.0 RAVINGS
20 Nov 2008	Downloaded	Downloaded: 100	5.0 RAVINGS
20 Nov 2008	Downloaded	Downloaded: 100	5.0 RAVINGS

NEW IN RESOURCES




new test
in Downloads, Apr 04, 2010

See what else is new >

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HUB   Abuse Reports

Answers


Wishes
Reviews

Open Question

You think so?

Asked by Anonymous - 1 year ago - 0 Responses

Tags: [test](#)

0 Good question Report abuse

Wish List: Wish

Proposed on 28 Mar 2010 at 01:22 AM by Anonymous

STATUS: **PENDING** - awaiting for list owner(s) to accept/reject the wish

double gate omos modelling and simulation

I want to know that what are the parameters behind double gate MOSFET, how to extract the parameters of it, how to design the DG MOSFET.

Report abuse

★★★★★ Anonymous said:

18 Jun 2007 12:38 PM

No comment.

Report abuse [Reply to Anonymous](#)

Abuse reports
There is 1 new abuse report.

Support tickets
There are 0 unassigned tickets.
There are 0 tickets open for moderation.

Pending resources
There is 1 pending resource.

Tool contributions
There are 2 tool contributions ready for review.

Store orders
There is 1 new order in the store.

Success stories
There are 0 new success stories received in the past month.

Wishes
There are 11 open wishes on the main HUBzero Wish List.

Support: [Report Abuse]

Status	Reported Item	Reason	By	Date
New	review #1	Offensive content	snowwitje	07 Jan, 2009

Follow the link to Support component

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Support: [Report Abuse]

Tickets | Messages | Resolutions | Abuse Reports

The item below was reported as abusive.

Review of resource #3 by snowwitje(anonymous):
bbbbbbgggggg
Report by snowwitje, received 07 Jan, 2009: Offensive content

Take action:

- Release item
- Delete item (append explanation below - optional)
- Decide later

Open Question

This question has been referred to the moderators as abusive.
Asked by Anonymous - 1 year ago

STATUS: UNDER REVIEW
In total, earn up to 27 points for the best answer to this question. Details...

Options:
- Release item
- Delete item
- Decide later

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HUB Support Tickets

myHUB - Welcome to myHUB

myHUB

HOME RESOURCES MEMBERS ABOUT SUPPORT

Welcome to myHUB
Powered by HUBzero platform

Sed ut perspiciatis unde omnis... error sit voluptatem accusantium... obsequia laudantium, totam rem... aperiam, eaque ipsa quae ab illo inventore... veritatis et quasi architecto beatae vitae... dicta sunt explicabo.

Usage statistics | Who's online?

HELP!

Trouble Report

For immediate assistance browse through our Knowledge Base. You can find answers to many questions in just a few minutes.

Have a feature request? Try our [Wish List!](#)

If still experiencing problems, send us a report.

login: OPTIONAL

Name: REQUIRED

E-mail: REQUIRED

What is the sum of 10 and 5? REQUIRED

Why the math question?

Problem: REQUIRED

Submit

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HUB Support Tickets

Abuse reports
There is 1 new abuse report.

Support tickets
There are 5 unassigned tickets.

Pending resources
There is 1 pending resource.

Tool contributions
There are 2 tool contributions requiring administrator action.

Store orders
There is 1 new order in the store.

Success stories
There are 0 new success stories received in the past 30 days.

Wishes
There are 11 open wishes on the main HUBzero Wiki.

Support: [Tickets]

Tickets Messages Resolutions Abuse Reports

Find: (help) or Show: (Go)

#	Summary	Status	Group	Assignee	Age	Comments
15	which the tool was in Russian	open			10 months	1 (8 months)
14	which the tool was in Russian	new			10 months	0
10	Tool free	open			1 year	34 (5 months)



Also access from front-end:
<http://myhub.org/support/tickets>

Support: Tickets

Find: (help) or Show: (Go)

#	Summary	Status	Group	Assignee	Age	Comments	Action
257554	while simulating order error is occurring from the last two days, why?	new			22 hours	0	
257563	why could not showing error while simulating	new	app-crit		23 hours	0	
257561	online maps seem to be pretty flaky. Mark also tells me that he has L.	new			2 days	0	
257560	Video broken: http://myhub.org/resources/99	new			3 days	0	

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Support Tickets

Support: Ticket
Submitted on 03 Apr, 2010 at 11:03 PM by sandeep arya (snp08arya)

while simulated output error is occurring from the last two digits, why?

OPEN TICKET
Ticket # 287564

Comments

Tag: Severity:

Group: Assignee: Status:

Comments:

Attachments: no file selected

Send message to: Ticket submitter Ticket owner

CC:

Set status (open/closed/waiting/transferred etc.)



Assign to groups and group users

Attach supporting documents

Send standard and custom notifications to involved parties

Make a private comment

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Wish List Management

<http://myhub.org/wishlist>

Band Structure Lab

By Rohit Pratap, Matthew Luster, Neophytos Neophytou, Jianrong Kim, Juncha Gang, Michael McLannan, Mark Lundstrom, Gerhard Klimek

1. Purdue University, West Lafayette; 2. Technical University of Vienna; 3. Purdue University - West Lafayette

Computes the electronic structure of various materials in the spatial computational band structure calculation quantum wells, superlattices, etc.

Version 3.0.8 - published on 11 Feb 2010
DOI: 10.26434/chemrxiv-2008-13 use the
This tool is ideal source.
First-Time User Guide
View All Supporting Documents

Wish List: Wish

Proposed on 27 Jul 2009 at 02:49 PM by Anonymous

STATUS: **PENDING** - awaiting for list owner(s) to accept/reject the wish

Breadcrumb navigation


fter a search, if I click on "Search", it returns "No keyword > provided" > may be better to just display the search box, preferably on the left > (like in a search engine)

Report abuse

Comments (0) Add a Comment

There are no comments on this item. [Make a comment.](#)

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HUB 


Wishlists

Global Configuration

Categories:
Admin group:
Banking: Enabled Disabled
Allow advisory committee?: Yes No
Vote weight: advisory committee vs owners: 50/50 80/20
Web path for storing attachments:

404 SEF
Wishlists
Workshops

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HUB 

tent Components Extensions

404 SEF
Feedback
G
F

Joomla! HUBzero

Version 1.5.13

Site | Menu | Content | Components | Extensions | Tools | Help

Preview 0 6 Logout

Groups

Parameters New Edit Delete

Search: [] Type: all Go

ID	CN	Name	Type	Published	Applicants	Invitees	Managers	Total Members
1	hubdev	HUBzero Development Group	hub	Yes	0	0	2	15

Group: [Manage]

HUBzero Development Group (hubdev)

Add (usernames separated by commas) [] to Members [?] Add users

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HUB Wish List Management

Wish List: HUBzero

Displaying top 25 out of 65 wishes

NEW ▲ **Extend Event Registration to accept document upload** Rank this +2 0 +1

Proposed by Ali M. Roumani on 05 Oct 2009, 0 Comments

Find by tag(s):
Show: All

Wish List: Wish

Proposed on 05 Oct 2009 at 10:06 AM by Ali M. Roumani; unassigned

STATUS: **PENDING** - awaiting for list owner(s) to accept/reject the wish

NEW ▲ **Extend Event Registration to accept document upload** Priority: 29 (6 out of 23 votes)

When a user registers for a conference, they'll be also able to upload a document. The would allow the event tool to be used for holding a conference/workshop with paper submissions.

My Opinion:

Consensus: nice to have one day

Community Vote: +2 0 +1

Change status: Pending Accepted Rejected Granted

Change status:

Comments (0) Add a Comment

There are no comments on this item. [Make a comment.](#)

Implementation Plan (not started) Add to the plan

There is no implementation plan started on this item. [Start the plan.](#)

This plan is unassigned and is due never.

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HUB Check out HUBzero Documentation

<http://hubzero.org/documentation>

PLATFORM FOR SCIENTIFIC COLLABORATION
CREATED BY PURDUE UNIVERSITY

HOME TOUR DOCUMENTATION ABOUT SUPPORT

You are here: Documentation » 0.9.0 » Hub Managers Guide

Documentation: Hub Managers Guide

Overview Hub Users Hub Managers Web Developers Tool Developers System Administrators

1.0.0 Introduction Next

1.0.1 Overview

The Managers' Guide is a user manual for managing the web content and functionality of a HUB. It progresses step-by-step through various common tasks and familiarizes the manager with the administrative back-end interface. Managers will learn how to accomplish tasks such as:

- Install new modules/widgets/plugins/templates
- Manage (add/edit/delete) site members
- Manage site settings
- Handle support tickets
- And more ...

1.0 Introduction

- 1.1 Administrator Area
- 1.2 FAQ
- 1.3 Media Manager
- 2.0 Configuring
 - 2.1 Joomla! Settings
 - 2.2 HUB Settings
 - 2.3 Registration
 - 2.4 Components
 - 2.5 Modules
 - 2.6 Plugins
- 3.0 Extensions
 - 3.1 Installing
 - 3.2 Modules Manager

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- Go to your hub and file a support ticket by clicking on the 'HELP' button in the menu bar and filling out Trouble Report form.
- Now login to yourhub.org/administrator with your admin username and password.
- Click on the dashboard link "1 unassigned ticket"
- Assign the ticket to yourself, set status to 'closed' and write a comment.

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- Go to your hub and submit a new Wish to yourhub.org/wishlist
- Click on 'Report Abuse' link under the wish, fill out and submit report abuse form.
- Now login to yourhub.org/administrator with your admin username and password.
- Click on the dashboard link "1 new abuse report".
- Delete abusive item and append a message.

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