# PUTTING THE "I" BACK IN CIO: BIG DATA, BIG CHANGES





1697—The Original Edition.—1941

PUBLISHED UNDER THE ORIGINAL COPYRIGHT DATING BACK TO 1697

Average Annual Net Sales

## ORIGINAL OLD MOORE'S

BEFOREHAND

MONTHS

GOVERNMENT

THE NATIONAL

REDICTED

POR THE YEAR

ORIGINALLY KNOWN AS DR. FRANCIS MOORE'S ALMANACK.

FRANCIS MOORE'S PREDICTIONS OF COMING EVENTS. Rising and Setting of the Sun; Moon's Rising and Setting; DIRECTIONS FOR THE FARMER AND CARDENER. THE FOUR QUARTERS: THE WEATHER! **EDLIPSES:** 

PROSPECTS FOR 1941

### WHEN THE WAR IS OVER -?



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Predicted European War Crisis

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### **CHANGING CUSTOMER EXPECTATIONS**

**Traditional Business Model** 

Sell It to Me

Install It for Me

Fix It for Me

Optimize It for Me

**Outcome Business Model** 

Let Me Try It

Manage It for Me

**Drive My Full Adoption** 

Guarantee My Business Outcome

## Horse-Sioe Tires

#### Cao a Million Motorists be Wrong)

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Remember the Horse-Shoe Trend

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## KEY ATTRIBUTES OF OUTCOME DRIVEN ORGANIZATION

### **Hyper-Aware**

Monitor customer behaviors in real time

Identify competitive changes

Balance innovation against calculated risks

Sense the location, status & context of company assets, customers

#### **Predictive**

Anticipate market transitions

Optimize performance of assets, operations

Proactively address emerging security threats

Prioritize investment based on greatest impact

Measure progress constantly

### Agile

Respond faster than rivals

Fail fast if necessary

Foster disruptive innovation

Respond to rapidly evolving threats

Flex methodology & process



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### @gerrymccartney