

# Introduction

## Overview

The Managers' Guide is a user manual for managing the web content and functionality of a HUB. It progresses step-by-step through various common tasks and familiarizes the manager with the administrative back-end interface. Managers will learn how to accomplish tasks such as:

- Manage (add/edit/delete) site members
- Manage site settings
- Handle support tickets
- And more ...

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Community development does not end with support tickets. Check out our tutorial about how to engage with your community.